

# Action Taken Report

on

## Feedback 2021-2022



দক্ষিণ কামৰূপ মহাবিদ্যালয়  
**DAKSHIN KAMRUP COLLEGE**

**INTERNAL QUALITY ASSURANCE CELL  
DAKSHIN KAMRUP COLLEGE, MIRZA**

**Editor in Chief**

**Dr. Nabajyoti Das**

**Principal, Dakshin Kamrup College, Mirza**

**And**

**Chairman, IQAC**

# DEPARTMENTAL ACTION TAKEN REPORTS



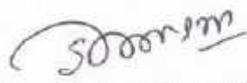
DEPARTMENT OF B. VOC  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13-08-22

## Action taken Report on Students Feedback (2021-22)

The feedback analysis of the department was good. All the students of the department were satisfied. So there is no need to take any action.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Swarup Jyoti Sarma)  
HOD, Department of B. Voc  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



DEPARTMENT OF MANAGEMENT  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Ref: \_\_\_\_\_

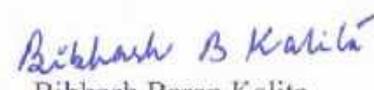
Date: 13/8/22

**Action taken Report on Students Feedback (2021-22)**

The feedback analysis of the department was found very good and satisfactory. The ratings regarding curriculum and departmental infrastructure was good except the provision of departmental practical laboratory which was found average and also they faced problems like standard of desk benches was found average which we promise to take necessary actions by informing the college authority. They also rated the provision of wall magazine as average which we will try to initiate from the next academic session.

Feedback on teachers on different attributes ranges from good, very good to excellent which has already encouraged and motivated us to be more hardworking and give our best to them.

  
(Dr. Nabajyoti Das)  
Principal  
D.K.College, Mirza

  
Bibhash Baran Kalita  
Faculty, Department of Management  
D.K.College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



**DEPARTMENT OF BOTANY**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13 | 8 | 22

**Action taken Report on Students Feedback 2021-22**

After going through the feedback provided by the students for the session 2021-22, faculty members of the department of Botany had discussed various pertinent issues related to the feedback and finally decided to undertake following few measures to enhance the overall performance of the students.

- a. That department requires provisions of modern ICT facilities, more basic instruments facilities like microscope for performing basic practical classes along with regular maintenance of existing instruments/equipments all of which awaits sanction of adequate budget allocation for the department from higher authority. Partial fulfilment of the facilities was undertaken by higher authority.
- b. That there is need of Xerox facilities at large within the College for taking handout of course materials at nominal price.
- c. That some co-scholastic activities involving students like wall magazine, innovation practices, project presentation etc. will be conducted in regular manner of attainment and improvement of specific skills of the students. Some of the mentioned activities were already implemented as promised from the last feedback.
- d. That there is need for additional toilet and potable drinking facilities adjacent to the department for convenience of students. This is the repeated remainder to the higher authority as mentioned in the last action taken report.
- e. The department as well as the students feels the need of more number of reference books in the departmental seminar library in addition to the college library for catering the academic needs of the students in the changing higher education scenario for which more budget allocation should be provided.
- f. Regarding feedback on departmental teachers by students, necessary discussions are made and appropriate as well as rectifying measures if required will be undertaken by faculty members so that necessary academic goals are achieved and overall academic performance of students are improved.
- g. Regarding curriculum designed, its practical relevance as well as examination system, necessary communication will be passed to Department of Botany, Gauhati University through Principal, D. K. college for clarification and necessary rectification if admissible.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(D.N. Singha)  
HOD, Department of Botany  
D. K. College, Mirza



DEPARTMENT OF PHYSICS  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Ref. No.:  
From: The Department of Physics  
D. K. College, Mirza

Date: 13-08-22

After examining the feedback submitted by the students for the session 2021-22, the following steps have been taken by the Department of Physics, D. K. College, Mirza. The steps are enlisted below-

1. One of the major concerns of our students is the lack of internet as well as xerox facilities in our department premise. This issue has been raised to the higher authority of D. K. College and assured us to provide such facility in near future.
2. The overall feedback of the department has been found satisfied and thus no necessary action is further required.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Dr. Jnanendra Upadhyay)  
HOD, Department of Physics  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



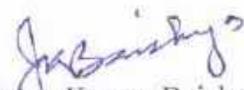
**DEPARTMENT OF CHEMISTRY**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13/08/22

Action taken Report on Students Feedback , 2021-22

The feedback analysis of the department was found to be very good and satisfactory. The ratings regarding curriculum and departmental infrastructure was good except for the provision of a "Pure drinking water facility" and a "Hygienic toilet facility" in the science block.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Jayanta Kumar Baishya)  
Head, Department of Chemistry  
D. K. College, Mirza

**Principal**  
**Dakshin Kamrup College**  
**Mirza-781125**



DEPARTMENT OF JOURNALISM AND MASS COMMUNICATION  
(CENTER FOR MEDIA STUDIES)

**DAKSHIN KAMRUP COLLEGE, MIRZA**

P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

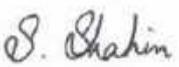
Date: 13/08/22

**Action taken Report on Students Feedback (2021-22)**

The feedback analysis report of the department was good, as most of the areas in the feedback form were rated in between good and average. Regarding department infrastructure, the students have faced problem in provision of notice board and departmental library. The students have shared a few suggestions for the department such as organization of more programs and seminars related to mass communication and appointment of more faculties in the department. For that, following actions are being taken.

- Regarding departmental notice board and departmental library, the needed provisions will be made available from the next session.
- Regarding the suggestions on the organization of more departmental activities, the higher authorities of the college are being informed and collaborative programs will be organized in the next session.
- Regarding the suggestion of more faculties in the department the higher authorities are being informed for the provision of appointment of more faculties in the department.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Shabnam Shahin)  
Faculty  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



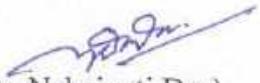
DEPARTMENT OF ENGLISH  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13/8/22

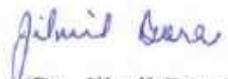
Action taken Report on Students' Feedback , 2021-22

The following action have been taken after analyzing the students' feedback on the departmental infrastructure, curriculum and teachers:

1. The feedback on teachers are communicated to the respective teachers and they are asked to make further improvements for the benefit of the student community.
2. The department will organize a workshop/lecture program for CUET for the benefit of the departmental students.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125

  
(Dr. Jilmil Bora)  
HOD, Department of English  
D. K. College, Mirza

HOD  
Department of English  
Dakshin Kamrup College, Mirza



**DEPARTMENT OF BIOTECHNOLOGY**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13/08/22

**Action taken Report on Students Feedback , 2021-22**

1. Students asked for minimum of two teachers to run the department smoothly as the subject is practical based. The issue is informed to the principal for necessary action.
2. Clean toilets are required in the building as the department does not have its own toilets. The issue is informed to the principal for necessary action

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Manabendra Kalita)  
Head, Department of Biotechnology  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



**DEPARTMENT OF POLITICAL SCIENCE**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13/08/22

**Action taken Report on Students Feedback (2021-22)**

**1. Departmental Infrastructure:**

Overall it seems that the students are satisfied with departmental infrastructure. Although the students are satisfied with the departmental library facility, the department is planning make the library more students friendly by adding more references books and journals.

**2. College Campus/Infrastructure:**

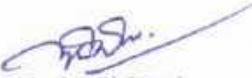
The respondents are not happy with certain areas of the college campus. Particularly, what we have come to know that the administration should have a close look in certain areas. Water facility, cleanliness/hygiene, sanitation/toilet facilities are some of the areas which need immediate action. The department has approached to the college administration to have solution of these basic problems.

**3. Library:**

As far as library facility is concerned, the response of the students is not at all positive. Rather they are totally disappointed with the library service. The department feel that the college authority should take positive steps to overcome this problem. So the department has informed the principal about the feedback on the library to do the needful.

**4. Teachers:**

The students have varied response about the faculties of the department. Some students are not happy with punctuality and regularity of some teachers. The department has taken the matter seriously. The problem is the teachers are engaged in many importance responsibilities of the college for which they find it difficult to continue their classes regularly. The department has approached to the authority to reduce the extra workload on those teachers so that they can take their allotted classes regularly. In other cases the teachers concerned is conveyed about his shortcomings and asked the necessary initiative to rectify it.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Manash Pratim Baruah)  
HOD, Political Science  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



**DEPARTMENT OF ZOOLOGY**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13/8/22

**Action taken Report on Students Feedback , 2021-22**

After the feedback given by the students for the session 2022-22, the Zoology Department has taken the following measures for overall improvement.

1. Regarding feedback on departmental infrastructure, the students are satisfied.
2. On the teachers' feedback, all the faculty members of the department have gone through the respective feedback given by the students and have decided to improve themselves to fulfill the needs of the students.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125

  
(Pabitra Jyoti Kalita)  
HOD, Department of Zoology  
D. K. College, Mirza

Head of the Department of Zoology  
Dakshin Kamrup College  
MIRZA- 781125  
Kamrup (Assam)



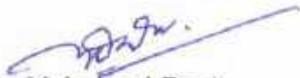
**DEPARTMENT OF EDUCATION**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13-08-22

**Action taken Report on Feedback , 2021-22**

After the feedback given by the students for the session 2021-22, the Education Department has taken the following measures for overall improvement :

1. Regarding feedback on departmental infrastructure, most of the students have rated very good almost in all attributes of course; in respect to the attribute standard of apparatus for conducting the experiment (psychological), students have rated as good. So, the matter has been intimated to the authority of the college for its important.
2. On teachers' feedback, all the faculty members of the department have gone through the respective feedback given by the students and have decided to improve themselves to fulfill the needs of the students.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Bhabani Baishya)  
HOD, Department of Education  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



**DEPARTMENT OF FINANCE**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Ref : \_\_\_\_\_

Date : 13 - 08 - 22

**Action taken Report on Students Feedback (2021-22)**

The feedback analysis of the department was found very good and satisfactory. The ratings regarding curriculum and departmental infrastructure was good except the provision of departmental practical laboratory which was found average and also they faced problems like standard of desk benches was found average which we promise to take necessary actions by informing the college authority. They also rated the provision of wall magazine as average which we will try to initiate from the next academic session.

Feedback on teachers on different attributes ranges from good, very good to excellent which has already encouraged and motivated us to be more hardworking and give our best to them.

(Dr. Nabajyoti Das)  
Principal  
D.K.College, Mirza

Pompi Haloi  
Faculty, Department of Finance  
D.K.College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



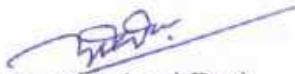
**DEPARTMENT OF PSYCHOLOGY**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13/8/22

**Action taken Report on Feedback , 2021-22**

The feedback analysis report of the department was good. Students have rated very good in almost all areas. Regarding departmental infrastructure and sufficient materials students faced problems that there is no provision of departmental library and not having sufficient reading materials in the library. For the following actions are taken-

- Regarding departmental infrastructure and sufficient notes higher authority has been informed to provide a separate department so that the students can be best benefited from the department. The authority is also informed to provide a book shelf thus a provision of library can be set up and students issue of getting sufficient materials can be resolved.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125

  
(Mainee Pathak)  
HOD, Department of Psychology  
D. K. College, Mirza



**DEPARTMENT OF HISTORY**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

---

Date: 13-8-22

**Action taken Report on Students Feedback for 2021-2022**

The feedback forms have been analyzed and the following points have been revealed and henceforth action have been taken accordingly:

**Feedback on Departmental Infrastructure:**

The ratings of the students on the departmental infrastructure is highly satisfactory. ICT and WIFI facilities have been rated as average.

**Action Taken:**

Administration have been informed and asked to provide with Computer and Printer in the Department. Also, the authority has been asked to provide the internet connection.

**Feedback on curriculum:**

The students have rated the curriculum as very good.

**Action Taken:**

Curriculum of UG courses are designed by Gauhati University and the College has no hand in it.

**Feedback on Teachers:**

Students have rated teachers of the Department of History on various parameters between excellent, very good and good.

**Action Taken:**

The teachers have been informed about the ratings done by the students and have been asked to do self-analysis for greater benefit of the department.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Dr. Madhuri Saikia)  
Department of History  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



DEPARTMENT OF ENVIRONMENTAL SCIENCE  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

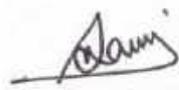
Date: 13/8/22

Action taken Report on Students Feedback (2021-22)

The feedback analysis of our department is good. This analysis signifies some drawbacks of teachers like communication skill, interacting activity inside room, discussing previous years questions paper etc. Regarding department infrastructure facilities they faced some problems like standard of desk bench, ICT facilities.

I promise that we will try our best to take necessary actions as to comply with the issues faced by the students.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Sumita Kalita)  
HOD, Department of B. Voc  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



**DEPARTMENT OF ECONOMICS**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13/8/22

**Action taken Report on Students' Feedback (2021-22)**

The analysis of the feedback forms submitted by the students on different parameters of the department reflects the following outcome-

- I. Feedback on departmental infrastructure:**  
Though the ratings of students on most of the parameters under departmental infrastructure fall between good to excellent, ratings regarding electricity provision, i.e., about availability of fans/lights in the department seem to be not fulfilling the students' needs. This has been brought to the attention of the college management for improvement.
- II. Feedback on curriculum:**  
The students have rated the parameters under course curriculum to be of excellent to very good standard. It has been come to notice from the feedbacks that the students have found the course curriculum to have less relevant to the real life situations. Considering this, teachers are asked to provide more realistic or practical explanations to the course content in their classes.
- III. Feedback on teachers:**  
The students feedback on teachers have been discussed in the faculty meeting organized in the Department in the presence of Head of the Department, and teachers and requested to perform their duties with the same attitude they have doing till now and have also discussed about future prospects of self improvement.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

  
(Dr. Kumud Bhagawati)  
HOD, Economics  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125



DEPARTMENT OF MATHEMATICS  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13-08-22

**Action taken Report on Students' Feedback (2021-22)**

The analysis of the feedback forms submitted by the students on different parameters of the department reveals the following:

**I. Feedback on departmental infrastructure:**

Students' ratings on different attributes of departmental infrastructure are very good or good. However, the students rated the ICT and WiFi facilities to be in average.

**Action initiated:**

- The average rated attributes that fall within the jurisdiction of the college management were already brought to the kind notice of the principal for improvement.
- Steps have already been initiated to improve the students of attributes to very good and excellent that were rated good and average by the students.

**II. Feedback on curriculum:**

Students feedback on course curriculum were rated average or good. The department or the college does not have any say in designing course curriculum which is exclusively in the domain of the Gauhati University to which our college is affiliated.

However, the principal was advised to convey the outcome of the students' ratings on course curriculum to the university authority through the principal council of Assam.

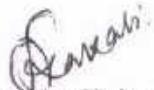
**III. Feedback on teachers:**

Students' ratings on the feedback on teachers on different attributes range from good, very good to excellent. Students' feedback ratings were analyzed in the faculties' meeting convened by the HOD. The teachers have done and honest introspection of their individual weaknesses if anything seen reflected in the feedback.

The students' feedback on the teachers has already motivated the faculties to be more hardworking and friendly to the students.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125

  
(Pranita Kakati)  
HOD, Dept. of Mathematics  
D. K. College, Mirza



DEPARTMENT OF ACCOUNTANCY  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

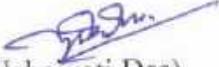
Ref: \_\_\_\_\_

Date: 13/08/22

**Action taken Report on Students Feedback (2021-22)**

The feedback analysis of the department was found very good and satisfactory. The ratings regarding curriculum and departmental infrastructure was good except the provision of departmental practical laboratory which was found average and also they faced problems like standard of desk benches was found average which we promise to take necessary actions by informing the college authority. They also rated the provision of wall magazine as average which we will try to initiate from the next academic session.

Feedback on teachers on different attributes ranges from good, very good to excellent which has already encouraged and motivated us to be more hardworking and give our best to them.

  
(Dr. Nabajyoti Das)  
Principal  
D.K.College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125

  
Tandrleem Kashyap  
Faculty, Department of Accountancy  
D.K.College, Mirza



**DEPARTMENT OF PHILOSOPHY**  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

Date: 13.08.22

**Action taken Report on Students' Feedback (2021-22)**

An analysis of the feedback forms submitted by the department of Philosophy for the 2021-22 reveals their ratings on different points in the following way-

**I. Feedback on Departmental Infrastructure:**

Departmental infrastructure facilities like desk-bench, light-fan and library as rated by the all students are found to either very good or good. However, some of the students rated the facility of notice board and wall magazine as average.

**Action initiated:**

After analyzing the students' feedback, the department has taken the following initiatives for improving the averagely rated parameters of departmental infrastructure.

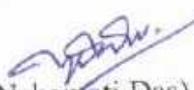
- Improvement of departmental wall magazine will be initiated as discussed among the faculty members of the department.
- Department has decided to request the college authority to improve the standard of departmental Notice Board.

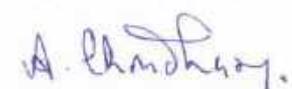
**II. Feedback on curriculum:**

Different attributes under feedback on curriculum are rated either as excellent or very good. The syllabi of the curriculum are prepared by our affiliated university, i.e., Gauhati University, and no action can be initiated in these attributes by the department.

**III. Feedback on Teachers:**

Almost all the attributes on teachers' feedback are rated by the students as excellent, very good or good. Each one of the teachers has assessed his/her own feedback and decided to bring improvement where necessary.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

 13/08/22  
(Dr. Aditi Choudhury)  
HOD, Philosophy  
D. K. College, Mirza



DEPARTMENT OF ASSAMESE  
**DAKSHIN KAMRUP COLLEGE, MIRZA**  
P.O.: MIRZA-781125 :: KAMRUP DISTRICT:: ASSAM

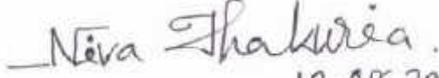
Date: 13.08.2022

Action taken Report on Students Feedback , 2021-22

No action required, all the feedbacks received are excellent.

  
(Dr. Nabajyoti Das)  
Principal  
D. K. College, Mirza

Principal  
Dakshin Kamrup College  
Mirza-781125

  
(Dr. Niva Thakuria) 13.08.2022  
HOD, Department of Assamese  
D. K. College, Mirza